

Privacy Policy

MICRA CONTROL is a mobile application and supplementary product offered for MICRA alarm modules. It was created by **SATEL Sp. z o.o.**, to provide useful and modern application client, to our **Customers**, offering: secure access, remote control and visualization of the state of the device installed in Customer's premises.

The **Application** is provided by SATEL Sp. z o.o at no cost and is intended for use as is.

This page is used to inform our **Customers** regarding our **Privacy Policy** if anyone decided to use our Application. The Privacy Policy is also accessible at MICRA CONTROL mobile application.

If you decide to use our Application, then you agree to the collection and use of information in relation with this policy. The **Information** that we collect are used for providing and improving our Application. We are not using or sharing customer's information with anyone except as described in this Privacy Policy.

Information Collection and Use

SATEL Sp. z o.o. does not have complete set of data which would allow to connect to user communication device. On Customer's side, above set of data is stored in application's resources on his device. Knowing that we implemented additional feature for our customers: An access to your instance of Application can be verified with additional password, which can be defined in Application.

SATEL Sp. z o.o. does not collect any data related with End-to-end communication. The data is only kept in customer's communication device and mobile Application.

Our Application does not use third party services that may collect an information used to identify you. Our Application does not use and does not collect any data which could be assessed as sensitive.

Log Data & Analytics

If you decide to use our Application, then you agree that the following analytics technologies are in use: **Crashlytics** (part of Fabric, which has been acquired by Google). To learn more about Crashlytics's privacy policy, visit: <http://try.crashlytics.com/terms/>

We use these technologies to collect anonymous data to help us understand how a user uses our Application. These tools help us learn how to make our Application better in use. These technologies can tell us what functions of our Application a user is using. They also provide us with general information about where in the world our Application is used and what language version our Customers are using.

We want to inform you that whenever a user uses our Application, in case of an error in the Application, Crashlytics can process the error reports stored as log on user device. This log may include information such as: Device name, Operating system version, Application version, the time and date of use of Application. The log is only collected to allow us to lead development and improvement processes for our Application.

Cookies

Cookies are files with small amount of data which may include an anonymous unique identifier. These are sent to Customer browser from the website that he visits and are stored on Customer device's internal memory.

Our web site which is referenced in our mobile Application is using cookies to collect information and to improve our Services. The user has the option to either accept or refuse these cookies, and knows when a cookie is being sent to Customer computer. If the user chooses to refuse our cookies, he may not be able to use some portions of our Service.

Security

We value Customer trust in providing us the data described above in this Privacy Policy, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

Our Application contains url links only to sites related with SATEL Sp. z o.o.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify the users on any changes by posting the new Privacy Policy on this page. These changes are effective immediately, after they are posted on this page.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact:

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Made to Protect

<http://www.satel.eu/>