

NOTE: be sure to read this information before you start the installation process.

For the STAM-2 program to operate correctly, the program must be run on an administrator type user account of the Windows system. Depending on the Windows system version and the account type currently in use, the STAM-2 Server database file can be saved in different locations on the computer.

If you are using a Windows 64-bit system and performing a standard installation of the STAM-2 program, the database file (STAM.db) will be saved to the following directory:

- "C:\Program Files (x86)\Satel\STAM-2\Server" – if you are running the STAM-2 Server program as an administrator.
- "C:\Users\jsmith\AppData\Local\VirtualStore\Program Files (x86)\Satel\STAM-2\Server" ("jsmith" is the account name of the user currently logged in) – if you are running the STAM-2 Server program with no administrator rights.

This means that, each time before you update the program, you must make sure of the location used by Windows 64-bit to save the database file (STAM.db).

In order to do it, check the date and time of the "STAM.db" file in both directories – date and time are updated continuously (data are saved to the base on an ongoing basis):

- if date and time of the "STAM.db" file in the location "C:\Program Files (x86)\Satel\STAM-2\Server" (i.e. the installation date of the STAM-2 Server) are not the current date and time, the directory is not used to save the database,
- if date and time of the "STAM.db" file in the location "C:\Users\jsmith\AppData\Local\VirtualStore\Program Files (x86)\Satel\STAM-2\Server" are the same as the current date and time of the system (or date and time of the last closing of the STAM-2 Server), the directory is used to save the database.

In such case, copy the "STAM.db" file from directory "C:\Users\jsmith\AppData\Local\VirtualStore\Program Files (x86)\Satel\STAM-2\Server" to directory "C:\Program Files (x86)\Satel\STAM-2\Server". After you have done this, you can run the installation file of the STAM-2 Server program (version 2.3).

Remember to run the installation files of the STAM-2 Server and STAM-2 Client programs as an administrator (right-click, then select „Run as administrator“). Once the installation is complete, right-click the desktop shortcuts of the STAM-2 Server and STAM-2 Client programs, select “Properties” and go to the “Compatibility” tab, then make sure the “Run this program as an administrator” option is enabled.